



Welcome to La Pinède campsite

Our APP!

We are delighted to welcome you and are here to help with any information you may need! **For your comfort and safety, here are some important informations:**

The campsite app: Download the Flower Campings app and create an account using your booking email address.

Gates: 7am-11pm

- You will be given a code for the barrier to use when you check in and check out at reception.
- Do not follow another car.
- After 11 p.m., please park on the car park.

Le Bar Restaurant 8 a.m.-11 p.m.

- A la carte dishes, pizza, snacks, ice cream, breakfast... Themed meals.
- Breakfast: available upon reservation, to be ordered and picked up at the bar the day before.

The swimming pools: 10 a.m.-7 p.m.

- Unsupervised, under the responsibility of the parents.
- Please leave your shoes outside and follow the posted rules.
- Swimming shorts that go up to mid-thigh will be tolerated.
- Slides: The usage instructions are posted. For your safety, please follow them.

Small slides 10:00-19:00, Large slides: 13:00-19:00.

Overnight stay on the campsite

Please respect the night's rest between 11 p.m. and 7 a.m. The owners are entitled to take the necessary decisions in case of non-compliance. Parents are responsible for their minor and adult children.

Your dog: He must be kept on a lead. Please clear up after him (bags are available at reception).

Safety: The safety instructions can be found on the sign next to the entrance barrier or at the sanitary facilities.

- The assembly point is the terrace of the bar-restaurant
- . Any fire is strictly forbidden on the campsite and on the riverside.

Barbecues: two collective fixed barbecues are at your disposal (only for charcoal).

- It is **strictly** forbidden to plug in and charge electric vehicles inside or outside a rental or on a pitch. Two charging stations are at your disposal next to the bar-restaurant terrace.

Environment :

- Disposable towels, nappies, sanitary towels and tampons must **never** be thrown into the toilets in the rental accommodation or in the toilet blocks, as they severely block the drains, which you will suffer from!
- Please be mindful of your electricity and water consumption.

- Beavers live here. If you want to build a dam in the river, please dismantle it again in the evening to respect their natural habitat!

Waste containers/waste separation:

- The sorting containers are located at the entrance to the campsite (glass, paper/packaging, household waste).
- It is forbidden to place bulky items on the ground.
- A composter is available, the biotope pot and instructions are available at reception.

The washing machines are located in sanitary block B, tokens are available at reception during opening hours.

PITCHS:

Your arrival:

Please park in the space provided and be careful not to obstruct the passage of other cars or emergency vehicles.

You have rented a refrigerator: This will be brought to you on the pitch after it has been checked by our teams.

Please protect it from rain

Technical problems or malfunctions: We will intervene with your permission in your presence or absence.

During your stay

It is strictly forbidden to plug in your electric car on the pitch, as this may cause a power cut and, more importantly, a fire, for which you will be held responsible.

If you put up a clothesline, make sure that you do not damage the trees and that it is placed in a position that does not cause a nuisance during an evacuation during the day or at night.

Your departure:

Departure before 12:00 noon

You can add the 'Late Check-out' option for 30 euros (subject to availability).

When you leave, please leave your pitch clean for the next holidaymakers!

If you have rented a refrigerator, please let us know when you come to reception before you leave so that we can check the refrigerator during the day to complete the deposit. If you would like us to check the refrigerator together, please ask us at reception the day before.

The Flower Camping La Pinède team wishes you a pleasant stay!